

SCORE Training according to a Company Owner



Mrs. Maria Satya Putri
PT. Spa Factory Bali
Owner

Why are you interested in SCORE programme?

I'm interested because SCORE is different than other training. Beside in-classroom workshop, SCORE also provides facilitation at enterprise level.

Therefore, our target improvement could be monitored. In addition, SCORE considers employees as agents of changes through Enterprise Improvement Team (EIT). Where employees could actively coordinate and discuss improvement issues.

Improvement means cost. What do you think about it?

I consider it as a long term investment, which will eventually benefits the company through Better productivity. We plan to expand our market to the US so as to improve our orders significantly. SCORE is suitable for SMEs that wish to "upgrade" or improve their businesses.

What benefits do you get after joining this programme?

SCORE programme helps improving our commitment to work hard, we Manage to reduce our defect rate from 4% to 0%, and we now have a better production And inter-department communication that eventually improves our efficiency.



Contact:

**Improvement in your company
improvement
Lies in your hands!
Let's make changes
With SCORE!**

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Sustaining Competitive and Responsible Enterprises



Are you looking for ways to:

Improve Company's Productivity, Efficiency & Production

Make your employees as your competitive advantage?

SCORE Training

SCORE is a training programme that provides new ways to improve productivity, product quality and production efficiency at a minimum cost.



SCORE has following methodology:

- ♦ 1/2 day baseline assessment (only for Module 1): enterprise visit by a SCORE instructor in order to assess current condition and discuss production issues.
- ♦ 2 days in classroom workshop: to learn SCORE modules.
- ♦ 3 enterprise visits: post training visits to each enterprise by an instructor, in order to assist companies in executing their plans.

These in-classroom training and visits shall be carried out a SCORE instructor who has many years experiences in manufacturing field, and knowledge and specialization in productivity, production efficiency, Lean Manufacturing, Kaizen, Occupational Safety and Health and clean production.



SCORE Benefits

More than 100 companies have participated in SCORE training in Indonesia since 2010. They reported following outcomes:

- ♦ 15-50% increased productivity after joining SCORE training for 3-6 months.
- ♦ Better team work and workers' commitment 10-20% reduced defect rate
- ♦ 2% energy saving per production unit (KwH)
- ♦ Reduced absence of up to 15%
- ♦ Reduced accident rate.

SCORE method is based on workplace cooperation and *Lean manufacturing* applied by world class companies.

It involves workers' participation in improving performance and transforms employees into competitive advantages.



SCORE is a training programme initially created by ILO and funded by the Swiss State Secretariat for Economic Affairs (SECO) & the Norwegian Agency for Development (NORAD). This programme is developed and implemented by the Ministry of Manpower of the Republic of Indonesia, the Indonesian Employers Association (Apindo), the Indonesian Confederation of Labor Unions and Trade Unions, and ILO.

Who should participate?

SCORE is aimed at Small Medium Enterprises (SMEs) in manufacturing sector (50-250 workers) that are willing to develop and be committed to apply SCORE programme, and provide necessary data so as to monitor their improvements.



Sebelum



Sesudah

"SCORE is a down-to-earth and non-bombastic programme but a very applicative programme. For example, in handling work area issues, through SCORE programme, we now know that work area improvement does not require high investment; but only proper arrangement and organization so as to ensure better work flows and condition; it is what I called a simple but smart idea".

Berta Gantya Priyantara
General Manager of CV Sukasari

"Before, we had many stacks of goods scattered all over places. Painted products were squashed or scratched, and 20% of these products had to be repaired. But after applying SCORE, our defect rate is reduced to 2%"

Heri Sulistyono
Employee of Painting Division of PT. Tesenalnovindo

5 SCORE Modules

SCORE is an action-based training programme consisting following modules:

